Responsible Disclosure Policy

Wireless Logic Group ISO Policies

November 2024

Responsible Disclosure Policy

Wireless Logic is committed to safeguarding and protecting all company information. We take cyber security and data privacy seriously and encourage the reporting of vulnerabilities or any other cyber incidents.

This responsible disclosure policy applies to any vulnerabilities you are considering reporting to Wireless Logic. We recommend reading this responsible disclosure policy fully before you report a vulnerability and always acting in compliance with it.

We value those who take the time and effort to report security vulnerabilities according to this policy and operate within the scope and rules of this responsible disclosure policy.

Reporting a vulnerability

Wireless Logic operate a bug bounty programme through which your submission will be processed. If you believe you have found a security vulnerability, please submit your report to us using the following email address: Security@wirelesslogic.com .

In your report, please include details of:
- The website, IP, or page where the vulnerability can be observed.
- A brief description of the type of vulnerability, for example, "XSS vulnerability".
- Steps to reproduce. These should be a benign, non-destructive, proof of concept. This helps to ensure that the report can be triaged quickly and accurately. It also reduces the likelihood of duplicate reports, or malicious exploitation of some vulnerabilities, such as sub-domain takeovers.
- Do not take advantage of the vulnerability or problem you have discovered, for example by downloading more data than necessary to demonstrate the vulnerability or deleting or modifying other people's data.
- Do not share the problem with others until it has been resolved and delete any confidential data obtained through the vulnerability immediately once it has been resolved.
- Do not use attacks on physical security, social engineering, distributed denial of service, spam or applications of third parties.
- Do provide sufficient information to reproduce the problem, so we will be able to resolve it as quickly as possible.

What we will do with this Information
- If you have followed the instructions above, we will not take any action against you in respect of the report.
- We will process your report in confidence and will not share your personal data with third parties without your permission, unless this is necessary to meet a legal obligation. It is possible to report under a pseudonym.
- We will keep you informed of the progress towards resolving the problem.

Guidance
You should NOT:
- Break any applicable law or regulations.
- Access unnecessary, excessive, or significant amounts of data.
- Modify data in Wireless Logic's systems or services.
- Use high-intensity invasive or destructive scanning tools to find vulnerabilities.
- Attempt or report any form of denial of service, e.g., overwhelming a service with a high volume of requests.
- Disrupt Wireless Logic's services or systems.
- Submit reports detailing non-exploitable vulnerabilities, or reports indicating that the services do not fully align with "best practice", for example missing security headers.

- Submit reports detailing TLS configuration weaknesses, for example "weak" cipher suite support or the presence of TLS1.0 support.
- Communicate any vulnerabilities or associated details other than by means described in any published security.txt or the reporting section is this policy.
- Social engineer, 'phish' or physically attack Wireless Logic's staff or infrastructure.

You must:

- Always comply with data protection rules and must not violate the privacy of Wireless Logic's users, staff, contractors, services or systems. You must not, for example, share, redistribute or fail to properly secure data retrieved from the systems or services.

We appreciate the efforts of security researchers who share vulnerabilities and security issues with us; this allows us to improve our products and services, and provision improved protection for our clients.

Legal obligations

This policy is designed to be compatible with common responsible disclosure good practice. It does not give you permission to act in any manner that is inconsistent with the law, or which might cause Wireless Logic or any of its group companies or partner organisations to be in breach of any legal obligations.