



Contact Information



Assisted Service

Self Service

Available contact channels may vary based on your SIM Assist Support tier.



Country



Email

You will need to email from an email domain that is registered with your billing account.



Phone

Please have your billing account password ready - this can be found in SIMPro.

	UK	support@wirelesslogic.com	+44 330 056 3300
	France	support-fr@wirelesslogic.fr	+33 8 05 08 42 96
	Spain	soporte@wirelesslogic.com	+34 944 94 32 18
	Germany	support@wirelesslogic.de	+49 4109 555 400
	Nordics	support@wirelesslogic.dk	+45 7022 2045
	USA	support@wirelesslogic.com	+1 414 279 0706
	China	support@wirelesslogic.com	+86 755 88998809



Opening Hours

 Country	 Opening Hours <i>Local Time</i>	Additional Information
 UK	Mon 8:30 – 18:00 Tue 8:30 – 18:00 Wed 8:30 – 18:00 Thu 8:30 – 18:00 Fri 8:30 – 17:00	<i>Excludes weekends & UK public holidays.</i>
 France	Mon 9:00 – 18:00 Tue 9:00 – 18:00 Wed 9:00 – 18:00 Thu 9:00 – 18:00 Fri 9:00 – 18:00	<i>Excludes weekends & local public holidays.</i>
 Spain	Mon 9:00 – 18:00 Tue 9:00 – 18:00 Wed 9:00 – 18:00 Thu 9:00 – 18:00 Fri 9:00 – 18:00	<i>Excludes weekends & local public holidays.</i>
 Germany	Mon 9:00 – 17:00 Tue 9:00 – 17:00 Wed 9:00 – 17:00 Thu 9:00 – 17:00 Fri 9:00 – 17:00	<i>Excludes weekends & local public holidays for Munich & Hamburg.</i>
 Nordics	Mon 8:00 – 16:00 Tue 8:00 – 16:00 Wed 8:00 – 16:00 Thu 8:00 – 16:00 Fri 8:00 – 15:00	<i>Excludes weekends & local public holidays.</i>
 USA	Mon 8:30 – 18:00 Tue 8:30 – 18:00 Wed 8:30 – 18:00 Thu 8:30 – 18:00 Fri 8:30 – 17:00	<i>Excludes weekends & local public holidays.</i>
 China	Mon 8:30 – 18:00 Tue 8:30 – 18:00 Wed 8:30 – 18:00 Thu 8:30 – 18:00 Fri 8:30 – 17:00	<i>Excludes weekends & local public holidays.</i>